

Shipping Policy

1. Delivery Availability

1.1 Products offered for sale on the Ramara Enterprice website are available exclusively for delivery to addresses located within the territorial boundaries of India. At this time, Ramara Enterprice does not offer shipping services to addresses outside of India. Any orders placed with a delivery address outside of India will be automatically canceled, and any payments made will be refunded.

2. Shipping Costs and Taxes

2.1 Shipping costs associated with your order will be calculated based on the total weight of the items purchased and the delivery method selected during checkout. These costs will be clearly communicated to you prior to the finalization of your order.

2.2 In addition to the shipping costs, applicable sales taxes will be levied based on the jurisdiction to which the items are being shipped. The total amount, including shipping costs and taxes, will be displayed at checkout.

3. Shipment Tracking

3.1 Upon dispatch of your order, you will receive an email containing a tracking number and instructions on how to monitor the progress of your shipment. This tracking number allows you to check the current status and estimated delivery date of your order.

3.2 Should you encounter any issues or are unable to track your shipment using the provided tracking number, you are advised to contact Ramara Enterprice at wecare@ramarafarms.com. Our team will provide you with additional information regarding the status and location of your order.

4. Delivery Timeframe

4.1 The estimated delivery timeframe for orders placed with Ramara Enterprice typically ranges between five (5) to fourteen (14) days from the date the order is confirmed. This delivery period may vary based on factors such as the delivery location, logistical challenges, and connectivity issues.

4.2 In certain circumstances, orders may be delivered within seven (7) days, depending on the proximity of the delivery address to our distribution centers and other relevant factors. Please note that these timeframes are estimates and are not guaranteed.

5. General Conditions

5.1 Ramara Enterprice reserves the right to modify or update this Shipping Policy at any time without prior notice. Any such changes will be effective immediately upon

posting on our website. It is the responsibility of the customer to review the Shipping Policy periodically for any updates or changes.

5.2 Ramara Enterprice shall not be held liable for any delays in delivery caused by events beyond our reasonable control, including but not limited to natural disasters, acts of war, governmental actions, strikes, or other force majeure events.

6. Governing Law and Jurisdiction

6.1 This Shipping Policy shall be governed by and construed in accordance with the laws of India. Any disputes arising out of or in connection with this Policy shall be subject to the exclusive jurisdiction of the courts located in Tiruchirappalli, Tamil Nadu.